Lives are changed by improved communication. Seeking help can make a positive difference to you, your family, and your community.

#### ) ABOUT SPEECH AND HEARING BC

#### The ability to communicate is your bridge to the rest of the world.

Speech and Hearing BC is a not for profit organization with more than 1200 member speech-language pathologists and audiologists in British Columbia.

Our vision is that everyone in British Columbia is empowered to communicate effectively with easily accessible, professional support from speech-language pathologists and audiologists.

#### )) HOW CAN WE HELP YOU?

- We provide educational resources for those wishing to find out more about a wide range of speech-language and hearing disorders, including in-depth descriptions of disorders and their symptoms.
- We connect people who have communication disorders with highly trained, certified professionals across BC who can help via our easy-to-use Find A Professional online tool.
- We distribute resources that can help with early learning and development, including speech and language milestone charts and suggested reading lists.





#### Visit **speechandhearingbc.ca** to find these resources or to connect with us.

Audiologists, Hearing Instrument Practitioners and Speech-Language Pathologists are registered by the College of Speech and Hearing Health Professionals BC.

# Questions To Ask Your Speech-Language Pathologist or Audiologist

Visiting a speech-language pathologist or audiologist is an important step in treating a communication, swallowing, or hearing problem that may be due to disease, injury, or delays in development.

#### )) HOW TO USE THIS BROCHURE

Asking a range of questions can help you to gain more insight about the assessment and treatment process, how you can help yourself or your loved ones, and what funding may be available to you.

The questions in this brochure are designed to help you and your family best understand and benefit from treatment.

#### )) IF YOU'RE THE PARENT/GUARDIAN OF A CHILD WHO REQUIRES A SPEECH-LANGUAGE PATHOLOGIST

# Ask questions about the assessment and treatment process.

- How many sessions will be needed?
- Can you give me an example of what a typical session looks like?
- What is your approach to helping my child communicate?
- Will you work with my child directly?
- How do you work with behavioural consultants and interventionists?
- When can we talk about my child's progress?
- Can I see a private SLP at the same time my child is receiving services from a school or health center?

# Ask questions about how you and others can help your child's progress.

- How can I be a part of my child's treatment?
- What are my responsibilities as a parent/caregiver/guardian?
- What exercises can I do at home to ensure my child continues to learn?
- How can my child's teacher support the SLP's recommendation?

#### Ask questions about funding.

- How much does an assessment cost?
- What funding support is available to me?

#### ) IF YOU'RE THE PARENT/GUARDIAN OF A CHILD WHO REQUIRES AN AUDIOLOGIST

## Ask questions about the assessment process.

- · How long will an assessment take?
- What can I do to prepare my child for their assessment?
- Are hearing assessments for children the same as for adults?

## Ask questions about how your child's assessment can and will be used.

- Will you be sharing the test results with my pediatrician?
- What should I tell my child's teacher about the test results?
- Will I need to make a follow-up appointment?

#### Ask questions about funding.

- How much does an assessment cost?
- How much do children's hearing aids cost, on average?
- What funding support is available to me?

#### ) IF YOU'RE AN ADULT WHO REQUIRES A SPEECH-LANGUAGE PATHOLOGIST

# Ask questions about the assessment and treatment process.

- How long will an assessment take?
- Will you share my evaluation results with my doctor?
- · How long do therapy sessions last?
- · How many sessions will I need?

## Ask questions about your SLP's approach to treatment.

 What is your approach to therapy for my problem?

## Ask questions about what you can do to help the process.

- What can I do to prepare for my assessment?
- Will I have to do any home practice?
- Will I need to purchase anything?

## Ask questions about how others can help you.

- What are the responsibilities of a client's spouse/partner?
- · How can my family help me at home?

#### Ask questions about funding.

- How much does an assessment cost?
- What funding support is available to me?

## )) IF YOU'RE AN ADULT WHO REQUIRES AN AUDIOLOGIST

# Ask questions about the assessment and possible hearing aid fitting process.

- What can I do to prepare for my assessment?
- Will the results be shared with my doctor?
- · Who will help to fit my hearing aids?
- What are the different styles of hearing aids?
- Do I really need a hearing aid?
- When is an amplifying device not a medical device?

## Ask questions about taking care of your hearing.

- What can I do to protect my hearing?
- What can I do to look after my hearing aids?
- How can my spouse/partner participate in my hearing healthcare?

#### Ask questions about funding.

- How much does an assessment cost?
- How much do hearing aids cost, on average?
- Is there funding in BC for hearing aids?
- Can I receive reimbursements for some of my expenses?
- How long is the hearing aid warranty?
  Is there any loss and damage coverage?